

The Planning Council offers “Free” on-site technical assistance to childcare programs

The Planning Council, as the lead Resource and Referral agency for **Child Care Aware of Eastern Virginia**, provides **FREE** support and quality improvement to child care centers, family child care providers, and school-age programs. This assistance tailored to suit a program’s needs, will be provided by a professional with extensive experience in all areas of child care or child development, using interactive, on-site/hands-on approach or by telephone or e-mail.

To schedule a *Child Care Quality Improvement Consultation* or for more information, please contact: **Susanne Rakes, Resource and Referral Program Manager, CCA-VA, at (757)622-9268 Ext. 3083** or srakes@theplanningcouncil.org. You may also complete, detach and mail your information request below to: **The Planning Council, (Attn: Susanne Rakes), 5365 Robin Hood Road, Suite 700, Norfolk, VA 23513.**



 **Detach here:**

Name: _____

Address: _____

Phone number: _____ **Email:** _____

Currently a Child Care Provider? Yes/No **If yes, select one:** **Family Child Care Home**
 Child Care Center

Please check which quality improvement support topic(s) interest you:

- Information on Virginia childcare regulations, including Voluntary Registration and State Licensing
- Sharing information with those interested in Virginia’s Star Quality Initiative (VSQI)
- Information and guidance for current VSQI participants on the VSQI tools and rating scales
- Assistance meeting licensing standards and addressing licensing deficiencies
- Developing business practices and marketing strategies
- Information on child development, behavior management and nutrition guidelines
- Guidance to increase Parent Engagement and Communication
- Locating high quality skills training and professional development opportunities